

- The allowable award amount for generators is limited to the prevailing retail or rental rate for a 5.5 kw-sized generator, as identified by FEMA.
- The IA Division Director may waive one or more conditions of eligibility during extraordinary circumstances (e.g., sustained power outage during a period of sub-freezing temperatures) when determined to be in the public's interest.
- Chainsaw expenses only:
 - The chainsaw must be purchased or rented to gain access to and/or remove hazards from the home.



A home in Arkansas is damaged by a fallen tree.

5. Moving and Storage Assistance

FEMA may provide financial assistance under the ONA provision of the IHP to individuals and households for moving and storage expenses incurred on or after the incident period start date to avoid additional disaster damage.¹⁶⁹ Generally, these expenses include those related to: (1) storage of personal property in a storage unit or temporary housing unit while repairs are being made to the primary residence and returning the property to the applicant's primary residence, or (2) moving the items to the individual's or household's new primary residence.¹⁷⁰

FEMA may provide assistance with eligible moving and storage expenses through the period of assistance or up to the financial ONA maximum award, whichever comes first.

Conditions of Eligibility

In addition to meeting general conditions of IHP eligibility (see [Chapter 3, II.](#)), applicants must meet the following conditions in order to receive Moving and Storage Assistance:

- The applicant's primary residence was rendered uninhabitable due to the disaster.
- The property being moved and/or stored is considered as essential personal property and/or household goods (such as appliances and furniture).
- The applicant is moving and/or storing essential household goods to prevent additional damage and returning the items to the individual's or household's primary residence or moving the items to the individual's or household's new primary residence.

Eligible Expenses: Moving and Storage Assistance may be provided for, but is not limited to, all of the following expenses:

- Costs for commercial moving labor
- Moving truck rental fee
- Fuel for the rental vehicle
- Costs for tape and boxes
- Commercial storage unit fees
- Associated sales taxes

Ineligible Expenses: All the following expenses are ineligible:

- Moving and storage of recreational items (e.g., fishing gear, canoes, jet skis)
- Costs incurred for the moving and storage of items as a preventative measure prior to the disaster
- Costs covered by another source (e.g., insurance, SBA disaster loan)
- Expenses for essential personal property that is permanently moved out of the damaged pre-disaster residence and will not be returned to the applicant's primary residence or to the applicant's new primary residence.
- Optional insurance and security deposits listed on applicant's receipts, bills, or estimates

Required Documentation

Applicants must submit:

- Receipts, bills, or estimates with associated dates for the moving expenses.
- Receipts or bills with associated dates for storage expenses.
- Statements with all the following:
 - The reason(s) moving and storage expenses were required
 - A description of the essential household goods being stored
 - Information indicating the essential household goods are being stored while repairs to the primary residence are being made
 - Information indicating the essential household goods will be returned to the primary residence or to the individual's or household's new primary residence



Flood Insurance Policies

Many flood insurance policies provide up to \$1,000 in moving expenses. As FEMA is unable to duplicate assistance from other sources, applicants who have flood insurance will have to submit documentation to show they have exhausted funds allocated under their policy for moving expenses prior to being considered for FEMA's Moving and Storage Assistance.

Limitations and Exclusions

When the cause of damage is flooding and the applicant failed to maintain flood insurance as required as a condition of receiving previous Federal assistance, FEMA is unable to provide assistance for the first \$1,000 of moving expenses.

6. Critical Needs Assistance

FEMA may provide financial assistance under the ONA provision of the IHP to applicants who have immediate or critical needs because they are displaced from their primary residence or to applicants who need assistance in order to leave their pre-disaster primary residence to temporarily shelter elsewhere. Immediate or critical needs are life-saving and life-sustaining items including, but not limited to: water, food, first aid, prescriptions, infant formula, diapers, CMS, DME, personal hygiene items, and fuel for transportation.

Program Request and Approval

FEMA's IADD may authorize CNA when the affected STT government submits a written request with justification, to implement CNA. The request must be submitted within 14 days from the date of the Presidential disaster declaration. This form of assistance may be considered for specific geographic areas (i.e., counties or ZIP codes), identified by the STT government, within the declared disaster when the request demonstrates:

- Applicants are displaced due to restrictions placed by the SLTT government officials (e.g., evacuation advisory, inaccessibility);
- Shelters in the area do not meet the needs of the displaced population; and
- Community and life-sustaining services within a reasonable distance from the area are limited due to the disaster-caused impact.

Based on the affected STT government's request, the IA Division Director may authorize a CNA eligibility period of up to 30 days from the Presidential disaster declaration. When necessary based on applicant need, the IA Division Director may extend the CNA eligibility period if requested by the affected STT government.

Conditions of Eligibility

Applicants will be considered for assistance if all the following apply:

- They register for FEMA assistance within the CNA eligibility period established for the declared disaster;
- They pass FEMA's identity and occupancy verification process;
 - The IADD may waive occupancy verification in locations where automated verification of public records is limited.
- They are displaced from their pre-disaster primary residence as a result of the disaster, or they are sheltering in their pre-disaster residence and report a need to shelter elsewhere at registration;